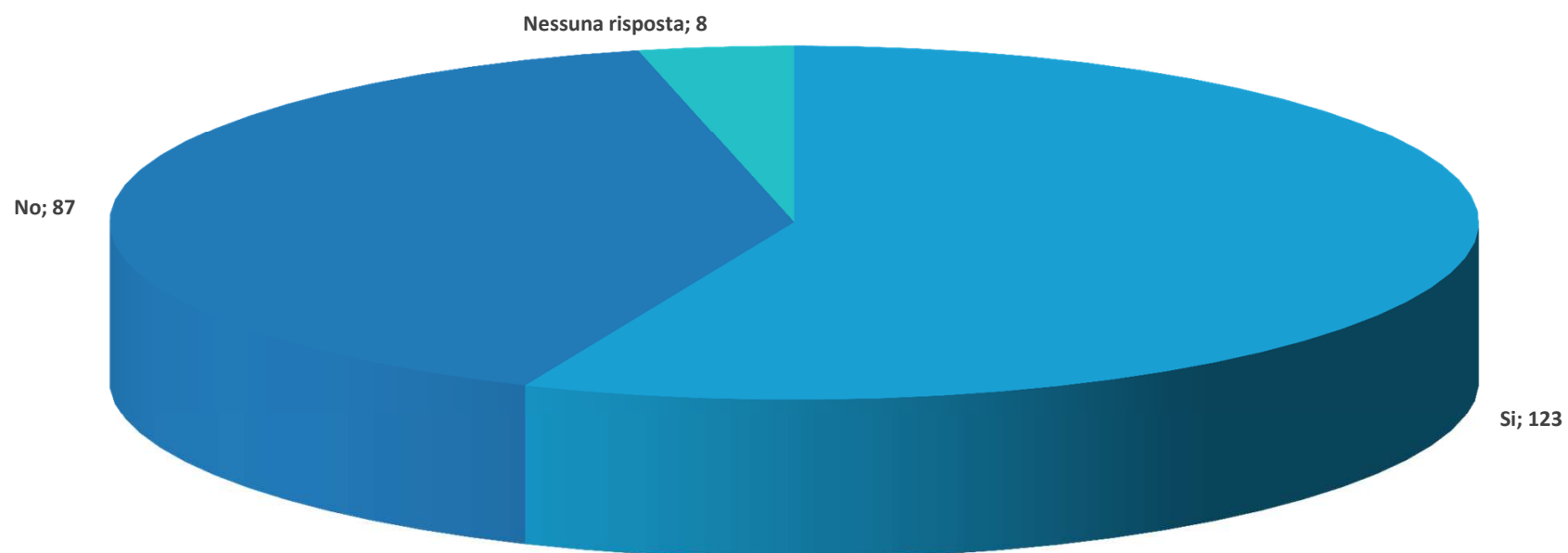


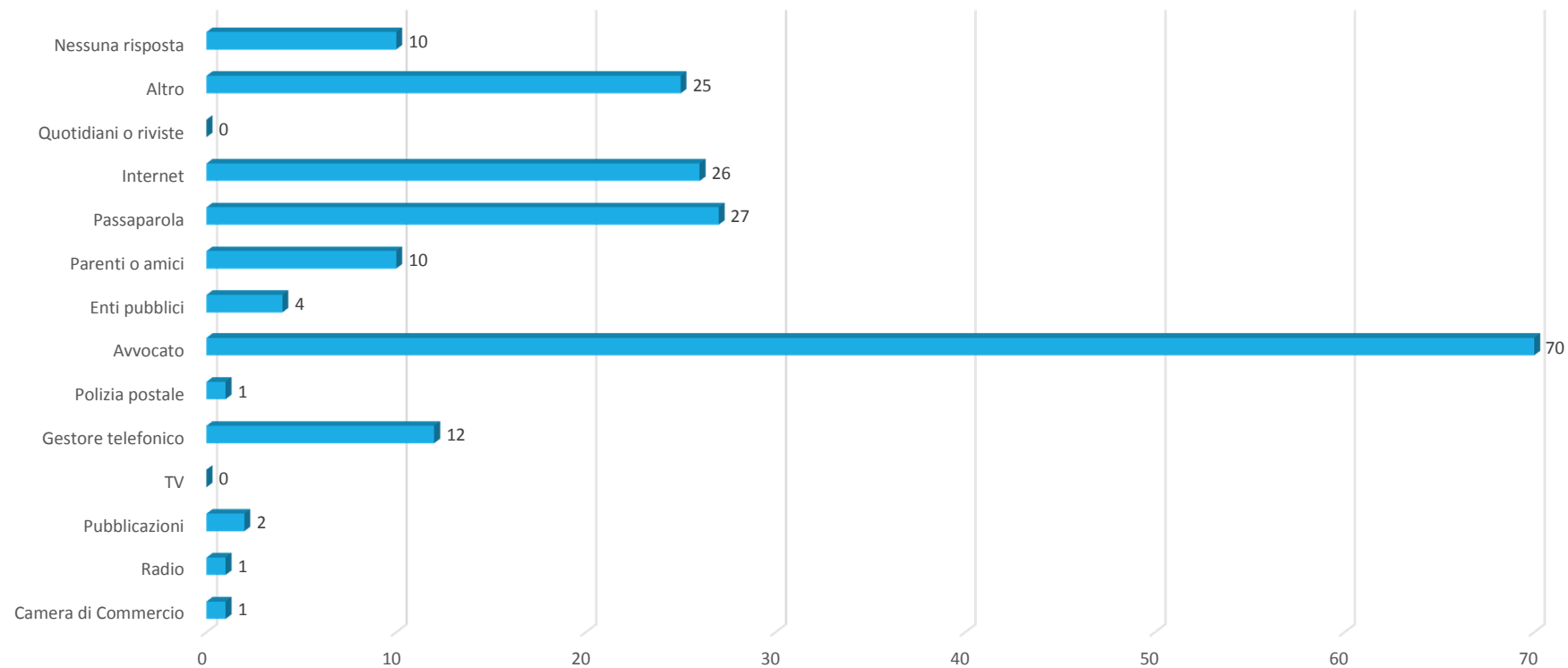
Customer Satisfaction Conciliazioni

IV TRIMESTRE 2017

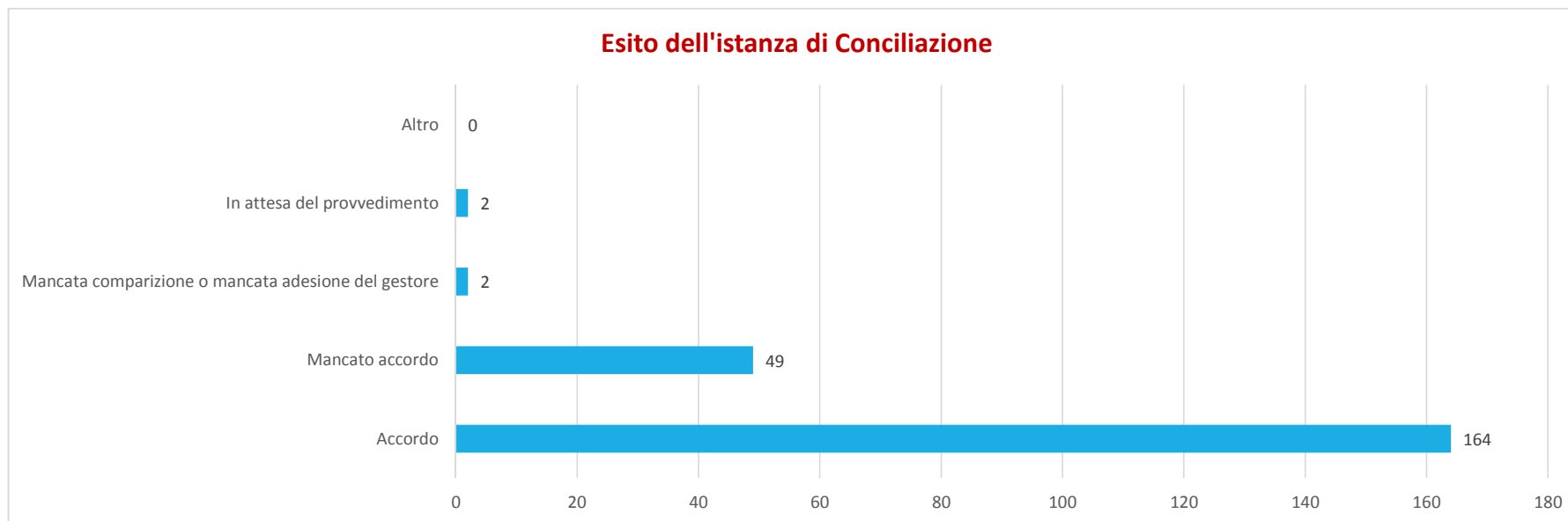
E' la prima volta che contatta il CoReCom?



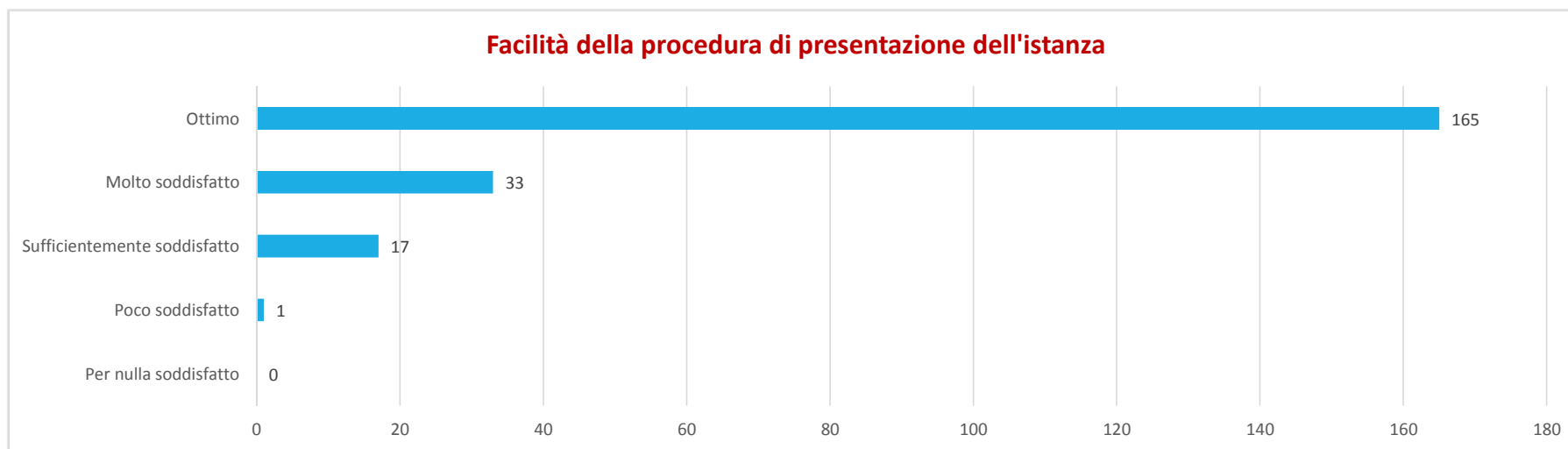
Come è venuto in contatto con il CoReCom?



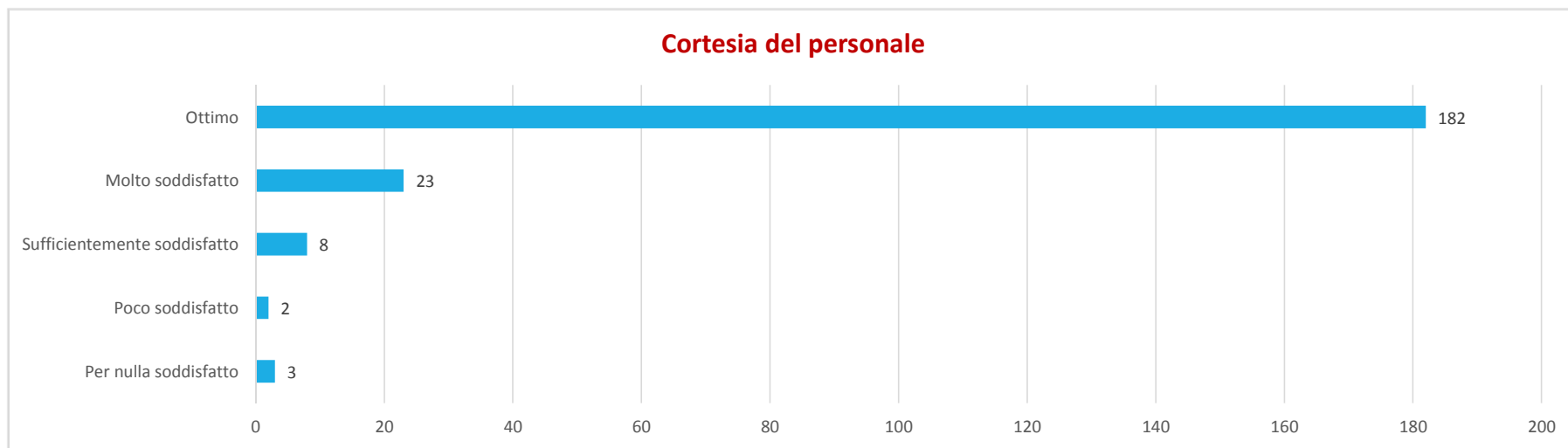
Esito dell'istanza di Conciliazione



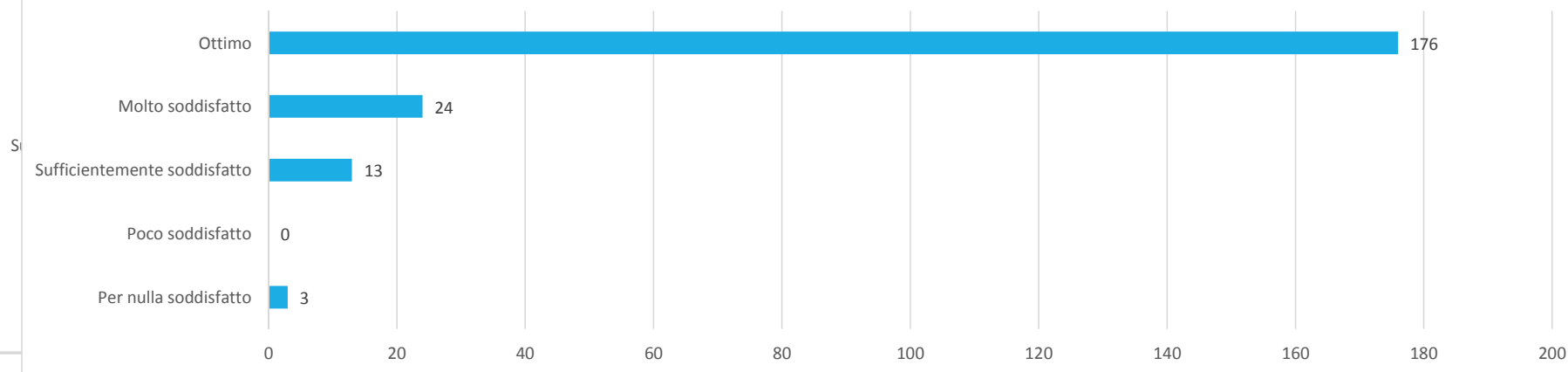
Facilità della procedura di presentazione dell'istanza

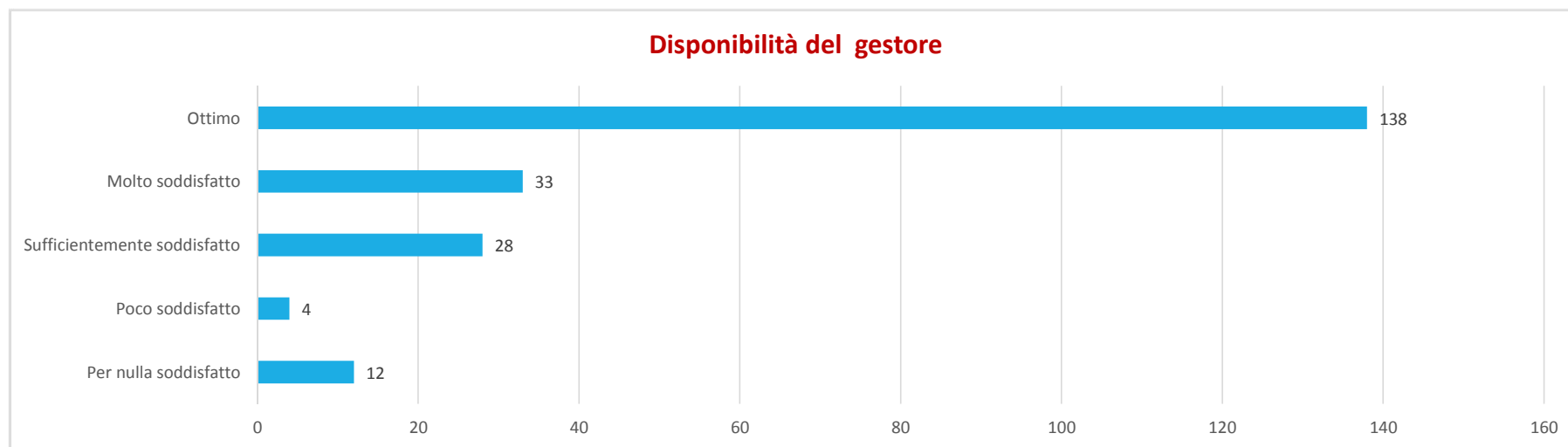


Cortesia del personale

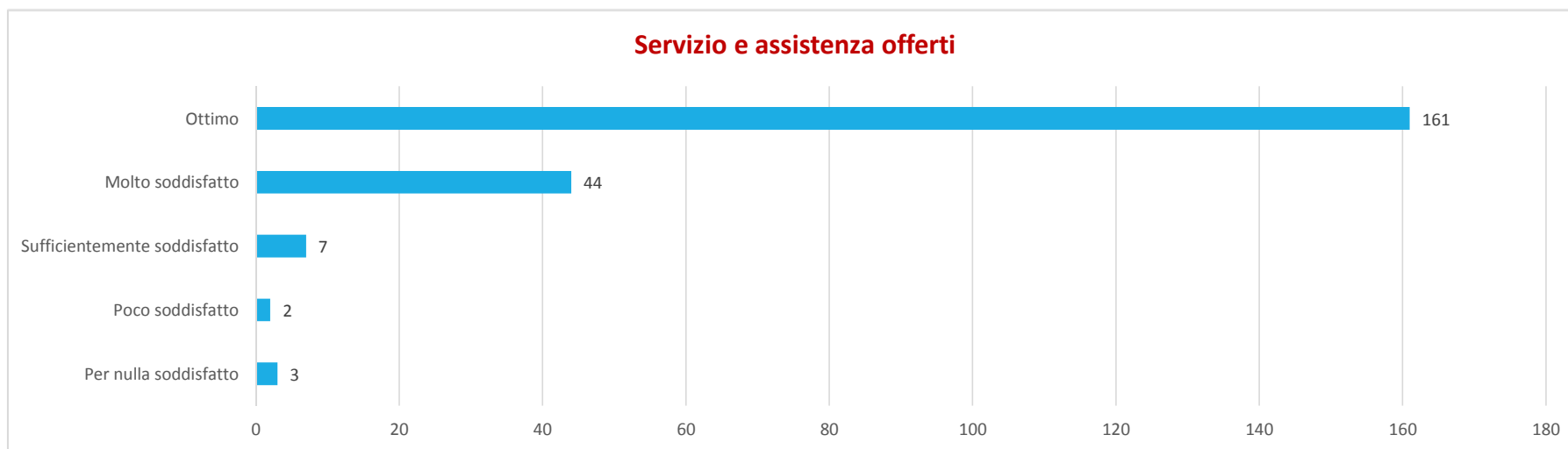


Ruolo del conciliatore

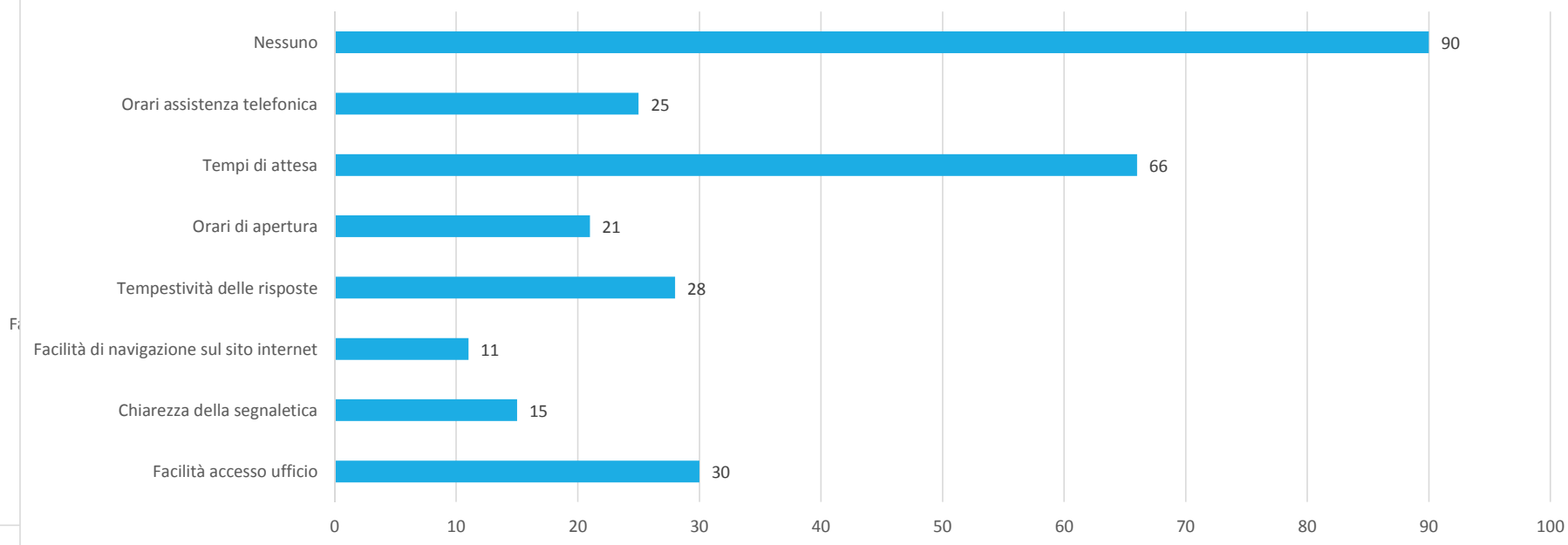




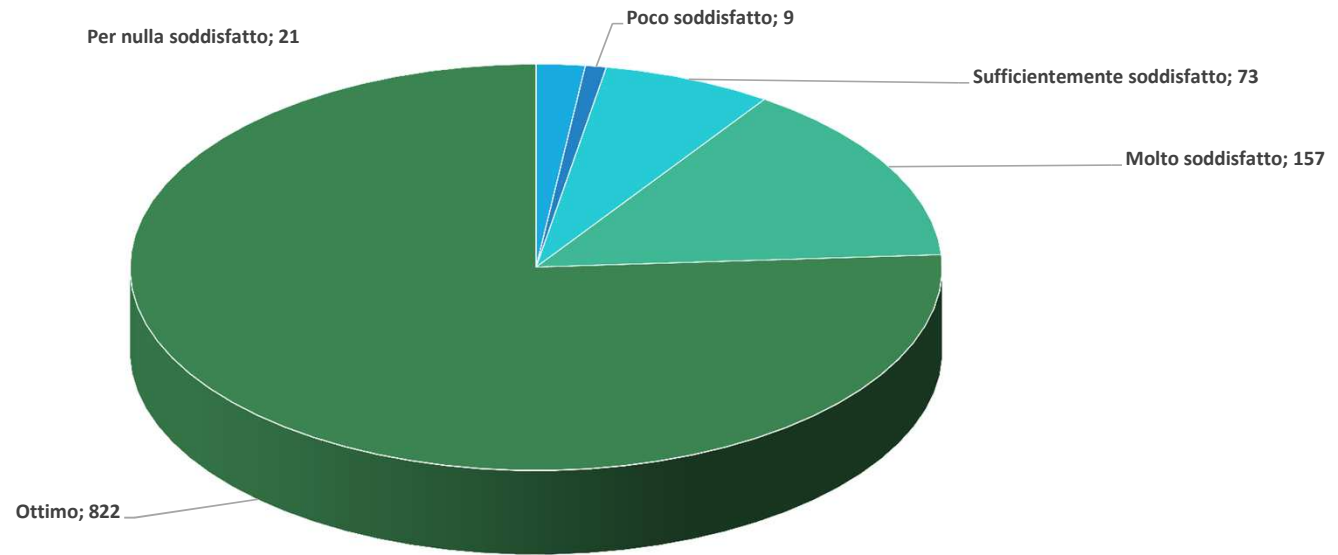
Servizio e assistenza offerti



Quali aspetti del Co.Re.Com. vorrebbe che venissero cambiati?



Valutazione complessiva



■ Per nulla soddisfatto ■ Poco soddisfatto ■ Sufficentemente soddisfatto ■ Molto soddisfatto ■ Ottimo